



2020 PA INSURANCE FRAUD PREVENTION AUTHORITY

ANNUAL REPORT

EXECUTIVE DIRECTOR'S MESSAGE

Respectfully,



Thomas A. Donahue III
Executive Director



To the Honorable Governor Tom Wolf and Members of the PA General Assembly

On behalf of the Board of Directors of the Pennsylvania Insurance Fraud Prevention Authority (IFPA), a legislatively crafted public-private partnership, I am pleased to present the IFPA's annual report for the calendar year 2020. As you will see, there was a decrease in our overall statistics compared to last year, but considering the challenges placed upon us due to COVID-19, we had another very successful year.

Since 1995, the IFPA has been charged with determining the scope of Pennsylvania's insurance fraud problem and directing resources to prevent and prosecute fraud crimes statewide. We receive funding from insurers and disperse it in the form of grants to state and local law enforcement agencies. Our approach and that of our grantees is to investigate and aggressively prosecute all insurance fraud crimes and educate the public about the many types and consequences of insurance fraud.

In 2020, 916 insurers paid a total of \$15,711,312 into Pennsylvania's Insurance Fraud Prevention Trust Fund, and \$14,698,593 in grants was given to support the work of 25 prosecutors, 54 investigators, and 15 support staff in attacking insurance fraud across Pennsylvania. The IFPA also invested \$900,000 to continue the momentum of its statewide public education program.

This past year, 80 percent of all insurance fraud arrests were auto-related. In fact, the number one insurance fraud crime in Pennsylvania remains what I call "crash and buy." In this instance, an uninsured driver is involved in an accident. Immediately following the accident, the driver calls an insurance company to purchase insurance coverage and then reports a claim, stating that the accident occurred after the coverage went into effect.

Most of the auto insurance frauds appeared to have been opportunistic crimes, done to avoid monetary loss or obtain unwarranted financial gain, involving unwise decisions made by people who had no prior criminal history, and with defendants 18 to 34 years of age comprising nearly half of all offenders. Reaching and deterring younger auto insurance users from engaging in fraud continues to be the IFPA's public outreach priority.

In 2020, a total of 3,841 complaints of suspected insurance fraud (fraud referrals) were received by IFPA grantees, a decrease in overall fraud referrals of almost 7 percent over 2019. Grantees made 338 arrests of individuals who were involved in a range of crimes from one-time thefts to those involved in long-running fraud schemes involving millions of dollars. The IFPA grantees prosecuted 258 defendants, yielding \$2,200,217 in restitution to insurance fraud victims and \$48,888 in civil penalties to the IFPA Trust Fund. A total of \$397,818 in court costs and fines was also ordered to be paid by defendants to the courts.

These results are a fantastic accomplishment, considering that courts were closed during the year, and in-person contact was limited due to COVID-19 restrictions. The insurance company Special Investigation Units and the IFPA law enforcement grantees did a terrific job in light of the difficult circumstances they were under in 2020.

The Commonwealth's insurance fraud problem impacted all lines of insurance, with referrals reflecting:

- 54% auto insurance • 7% workers' compensation
- 10% homeowners • 4% healthcare • 7% commercial property/liability
- 1% life insurance • 17% other

The IFPA continues its steadfast commitment to reducing insurance fraud in all parts of Pennsylvania. I appreciate this opportunity to share our accomplishments and challenges with you, and I thank you, your administration, and all members of the General Assembly for your past and future support of the IFPA in combating Pennsylvania's insurance fraud problem.

2020 PUBLIC AWARENESS CAMPAIGN

Throughout 2020, the IFPA continued its focus on reducing auto insurance fraud through the statewide strategic marketing and advertising campaign, "Crash and Buy," which was developed and launched in 2019. This campaign, which highlights the role of insurance fraud investigators, was developed in collaboration with the IFPA's marketing agency, PPO&S.

The television spot depicts one of the most common auto insurance fraud scenarios that's a felony: wrecking an uninsured vehicle and then securing a policy to make a claim after the fact. The role of professional investigators was showcased in the spot and supported by the key message of, "It's not a matter of IF we catch you, but WHEN."

Watch the television spot here: <https://youtu.be/PNGlu9pLbTk>.

"CRASH AND BUY"

Momentum for the campaign from 2019 to 2020 was boosted by a television buy in Philadelphia from the end of December through January of 2020. A four-week radio flight followed, airing in both Pittsburgh and Philadelphia through the end of February. Philadelphia remained the priority geographic market for consumer education in 2020, while both earned media and paid advertising were deployed across the Commonwealth.

As COVID-19 altered Pennsylvania's consumer habits, the IFPA's media strategy kept pace. A digital campaign ran through much of the spring (March-May) in the Harrisburg/Lancaster/Lebanon/York (HLLY), Pittsburgh, and Philadelphia markets.



OVER-THE-TOP BROADCAST

While the decision was made to cancel the annual Insurance Fraud Conference for 2020, the IFPA used the opportunity to invest in newer OTT/VOD broadcast channels across the Philadelphia market through late-August. "OTT" stands for "over-the-top," the term used for the delivery of film and TV content via the internet without requiring users to subscribe to a traditional cable or satellite TV service. A typical video-on-demand (VOD) service allows users to watch any one of a large collection of videos at any time. This was particularly successful because Pennsylvania residents were at home, and television viewing was high, especially for these nontraditional channels.

NEW CREATIVE

The Fall was dedicated to the development of new creative (both broadcast and digital) to be launched in 2021. From mid-November through the beginning of the new year, the IFPA invested in new digital advertising for both Pittsburgh and Philadelphia. The new insurance fraud messaging warned consumers of the consequences of abusing their home or rental insurance over the holidays.

View the creative here: <http://bit.ly/ifpadigital>.



POWER IN NUMBERS

In 2020, the IFPA's homepage and public awareness campaign landing page, helpstopfraud.org, had 41,005 visitors, and its YouTube channel garnered 1,537 views.

The "Crash and Buy" TV spot produced in 2019 enjoyed continued national recognition this year, with multiple Service Industry Advertising Awards and Communicator Awards. In addition, the digital display ad series for the "Crash and Buy" campaign was recognized with Graphic Design USA Web Awards.

New broadcast creative ("Clumsy Con") featuring the role of investigators in fighting insurance fraud was developed this year for use in 2021. Two additional spots ("Foul-mouthed Fraudster" and "True to Life") were also produced. These spots each feature the plight of couples who submitted inflated false claims and later experienced remorse about their actions – and fear of pending consequences. This new creative will launch in 2021.

THE IFPA was legislatively created in 1994 through Act 166, Pennsylvania's Insurance Fraud Prevention Act, to arm law enforcement with the resources and insurance consumers with the knowledge necessary to reduce insurance fraud in the Commonwealth. For more information on the IFPA's work, visit helpstopfraud.org.

"Report Insurance Fraud" is a listing of Pennsylvania law enforcement agencies that investigate and prosecute insurance fraud and can be found under "Reporting Insurance Fraud" at helpstopfraud.org. To report suspected insurance fraud, anonymously or otherwise, call the National Insurance Crime Bureau's tip line at **1.800.TEL.NICB**.

PENN STATE NITTANY LIONS

In 2020, the IFPA continued its relationship with Penn State Sports Properties to air its 30-second radio commercials during Penn State football games. Due to COVID-19, the team played a reduced schedule, so the IFPA was able to air two commercials per game. It also aired 30-second radio commercials during the weekly Inside Penn State Athletics program.

In addition to radio advertising, the IFPA also digitally advertised on goPSUsports.com.

“DON’T BE A WEASEL”

The IFPA is utilizing a secondary public awareness campaign, entitled “Don’t Be a Weasel,” targeting young adults who are entering driving age.

The campaign includes live-action videos, animated cartoon clips, comics, and the Weasy the Weasel mascot to attract a younger generation that may not view insurance fraud as a serious crime.

One of the strengths of the “Don’t Be a Weasel” campaign and the Weasy character is that they appeal to both the IFPA’s target demographic of 18- to 35-year-olds and to younger kids. This plants the seed early that insurance fraud is a serious crime, with serious consequences, and sparks conversations about insurance fraud between kids and parents. The “Only Weasels Commit Insurance Fraud” tagline has been instrumental in this campaign finally hitting its stride.

The IFPA’s partnership with the Reading Fightin Phils was placed on hold with the cancellation of their baseball season due to COVID-19. The partnership will resume in 2021.

Much like the primary fraud awareness campaign, most of the fall of 2020 was spent creating new content, which will be used in 2021. The IFPA plans on creating several new videos using Weasy the Weasel.

In 2020, there were 73,632 views of the Weasy videos – an increase of almost 22 percent over 2019. The IFPA continues to use social media platforms to educate young drivers about the consequences of insurance fraud. 2020 saw an increase in impressions on both Twitter and Instagram.

The IFPA’s partnership with Carvertise continued, with three vehicles wrapped in “Only Weasels Commit Insurance Fraud” and Weasy decals seen driving throughout Philadelphia and the surrounding counties. In 2020, the Carvertise campaign received an estimated total of 16,465,597 impressions, with over 26,981 miles traveled in the Philly area.

As the Weasy campaign grows, so will awareness of the seriousness of insurance fraud and its consequences. Ultimately, the goal is to decrease the amount of insurance fraud in Pennsylvania by educating younger generations to be more conscious of the true repercussions of fraud and to shift their mindset surrounding this issue. Hopefully, when presented with an opportunity to make a bad decision and commit insurance fraud, they will think of Weasy and decide not to be a weasel.



Find more information at dontbeaweasel.com.

2020 CASE FILES

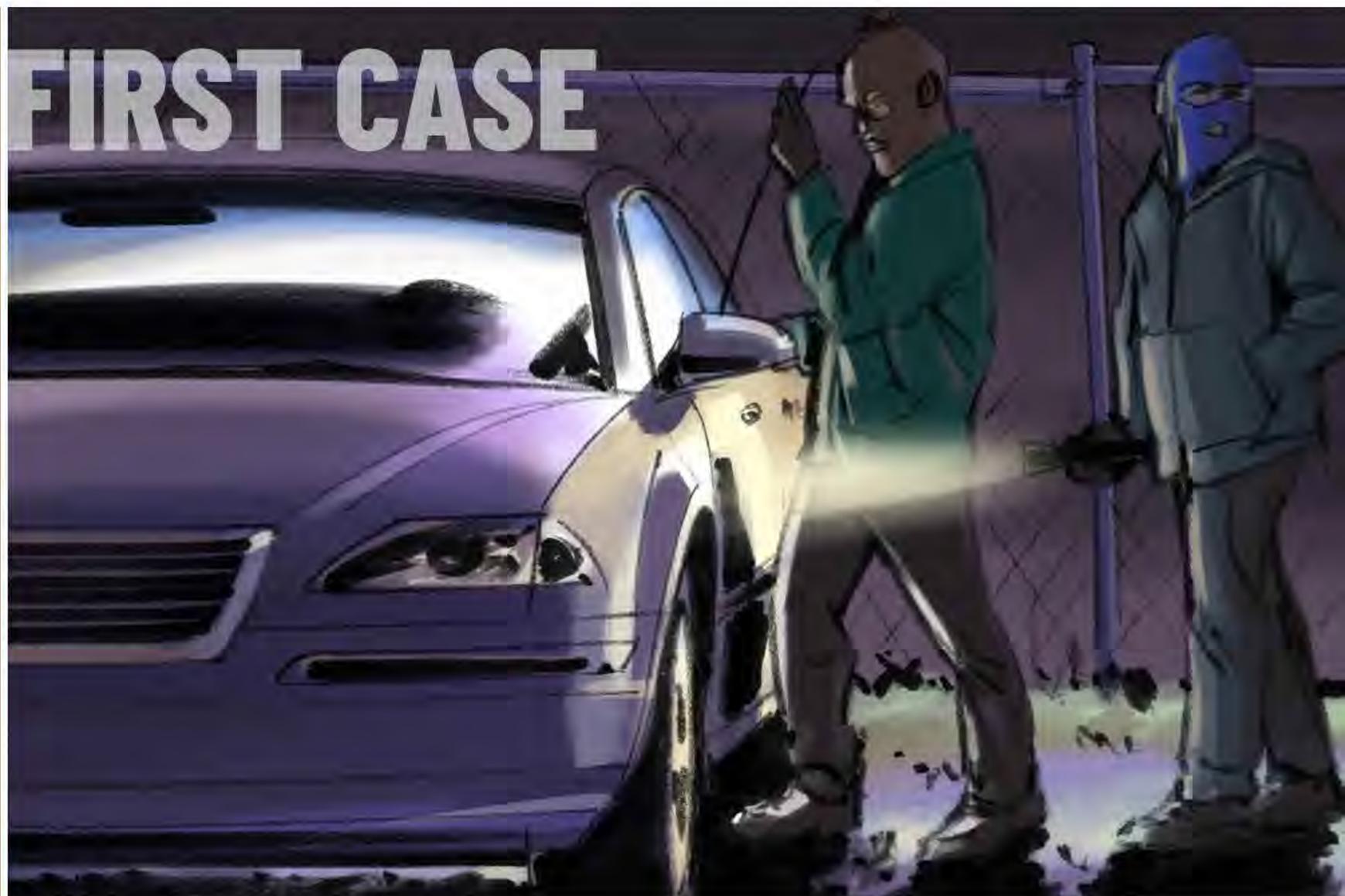
What compels unwise, hasty decision-making? Why do ordinary citizens become overnight criminals or, over time, become architects of complex fraud schemes? For those of us combating insurance fraud, these questions offer a constant source of debate, conversation, and water cooler talk. The answers are as different as the crimes perpetrated. It's the age-old question: "Why do good people do bad things?"

No matter the reason, our job is to protect the consumers of the Commonwealth. The IFPA remains steadfast in its efforts to reduce this behavior through prevention, detection, and prosecution. In the following stories, we hope to articulate the diverse range of insurance fraud being committed in our communities.

LAPSED POLICY

ATHENS, PA

On January 27, 2020, Cassandra E. Beidleman of Athens, Pennsylvania, pleaded guilty to insurance fraud, was sentenced to serve 12 months of confinement, and was ordered to pay a \$500 fine and court costs of \$389.25. On June 21, 2019, detectives of the **Northeast Pennsylvania Insurance Fraud Task Force** filed a criminal complaint, charging Beidleman with insurance fraud and attempted theft by deception. According to the complaint, Beidleman's **Permanent General Assurance Corporation** (The General) auto insurance policy was lapsed from January 13 to January 21, 2019, for nonpayment of premium.



Beidleman contacted The General on February 14, 2019, and submitted a damage claim due to an accident that occurred while her vehicle was being operated by an unknown individual who had stolen the vehicle. Initially, Beidleman reported that the accident occurred on January 17, 2019; however, when a claims handler informed Beidleman that her policy was lapsed at that time, Beidleman reportedly changed the date of the accident to January 22, 2019.



According to the complaint, Beidleman had fraudulently reported her vehicle had been stolen, as she knew that her live-in boyfriend and another individual drove the vehicle to New York to reportedly rob a drug dealer. It had been further alleged that Beidleman misrepresented when the accident occurred so as to make it appear that her auto policy had been reinstated before the accident occurred.



DEATH BENEFITS

HOUSTON, PA

On August 18, 2020, Margaret M. Kent of Birmingham, Alabama, pleaded guilty to insurance fraud, was sentenced to 84 months of probation, and was ordered to pay \$284,622.71 in restitution and court costs of \$985.22. On January 31, 2020, **Office of Attorney General** special agents filed a criminal complaint, charging Kent with insurance fraud and theft by deception. According to the complaint, Kent had collected \$284,622 in workers' compensation/death benefits from **Allegheny Ludlum** since the death of her husband, Olen Kent, on July 10, 1987. Kent was eligible for the benefit up until the time she remarried or passed away.



According to the complaint, she did remarry and failed to notify Allegheny Ludlum and/or its third-party administrator, Healthsmart, based in Houston, Pennsylvania. (Healthsmart previously purchased part of the business of Wells Fargo, which had purchased the business of Accordia.) Kent was required by Allegheny Ludlum and/or Healthsmart to sign and have notarized workers' compensation/death benefit forms every six months, which asked: "Are you married at this time?" and "Are you cohabitating (living) with a partner?"



Between February 2005 and November 19, 2018, she reportedly submitted the form 16 times and answered “no” each time she signed the form when, in fact, she had remarried on December 21, 2001. Prior to February 2005, Kent never disclosed to Allegheny Ludlum that she had remarried. According to the complaint, she was not eligible for the benefits from December 2001 through January 2019.



DISABLING CONDITION

CRANBERRY TOWNSHIP, PA

On August 27, 2020, Corrina D. Hoggard of Cranberry Township, Pennsylvania, pleaded guilty to insurance fraud and theft by deception and was sentenced to 12 months of confinement, followed by nine years of probation. She was ordered to perform 50 hours of community service and to pay \$162,177.76 in restitution and court costs of \$8,509.25. On October 24, 2019, **Office of Attorney General** special agents arrested Hoggard and charged her with insurance fraud, theft by deception, and forgery. According to the criminal complaint, in September 2016, Hoggard filed a short-term disability claim with her employer's insurance provider, **Sun Life Insurance Company**, in which she asserted that she had cancer and was unable to work. The insurer required medical documentation of the disabling condition.

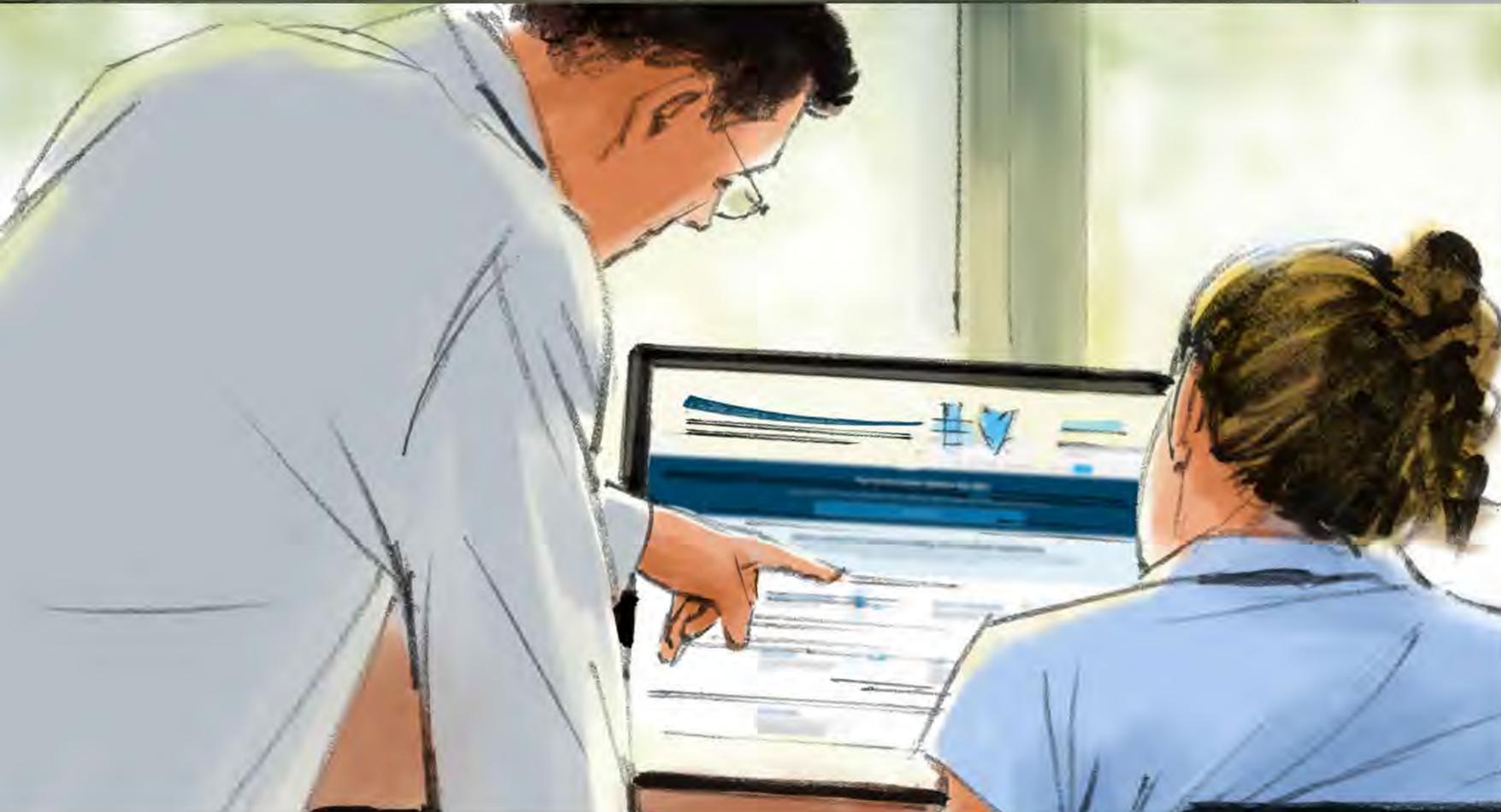


THIRD CASE



Once the medical documents were received, Sun Life began issuing benefit payments to Hoggard. Reportedly, she collected \$9,760.67 in short-term disability benefits from Sun Life between October 7, 2016, and January 6, 2017. When her short-term benefits ran out, Hoggard reportedly filed a long-term disability claim and received \$57,417.09 in long-term disability benefits between January 31, 2017, and June 30, 2019. According to the complaint, Hoggard then submitted a claim for accelerated death benefits, in which she claimed to have only six to 12 months to live. As a result, she received an accelerated death benefit of \$95,000. A subsequent investigation of the claims reportedly revealed that Hoggard's purported physician had never treated her and had not signed the medical documents in support of her claims. According to the complaint, Hoggard defrauded Sun Life of a total of \$162,177.76 in benefit payments.

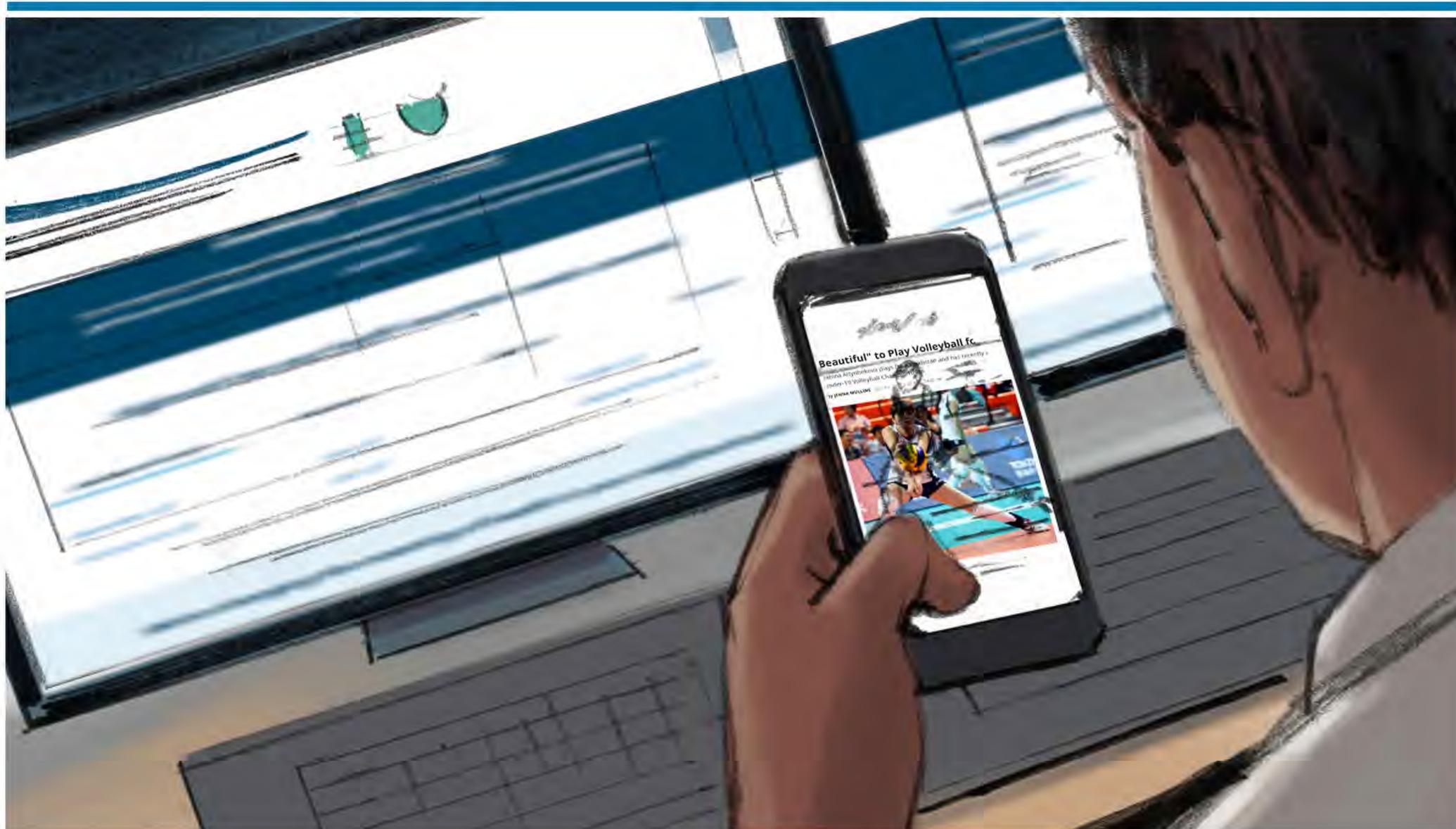
FOURTH CASE



FRAUDULENT BILLING PORTERSVILLE, PA

On September 15, 2020, Dr. Timothy P. Burk of Poland, Ohio, pleaded guilty to insurance fraud. He was sentenced to 23 months confinement and was ordered to pay \$325,000 in restitution, \$15,000 in fines, and \$1,132.62 in court costs. James F. Mars of Portersville, Pennsylvania, pleaded guilty to receiving stolen property and was sentenced to 12 months of probation. He was ordered to pay \$2,500 in fines and court costs of \$1,423.95. On October 25, 2019, detectives of the **Cumberland County District Attorney's Office** arrested Dr. Burk and Mars and charged each with insurance fraud and theft by deception.

According to the criminal complaints, insurance fraud detectives received a referral from **Highmark** Financial Investigations and Provider Review in relation to fraudulent billing for several physical therapy offices Dr. Burk owned and Mars managed. During the investigation, detectives viewed social media sites and reportedly discovered that many patients were high school athletes who were receiving physical therapy for an extended period.





According to the complaint, newspaper articles, Facebook posts, and Instagram posts showed that athletes were engaging in activities contradictory to the diagnosis for which they were being treated, and it was revealed that many athletes were receiving sports training services offered through the physical therapy office and that their insurance was being billed for these services as if they were receiving physical therapy services. It is further alleged that Dr. Burk and Mars instructed and supervised staff to create false records to support fraudulent billing of services to Highmark Insurance. According to the complaints, Highmark was billed \$2,896,410 in fraudulent services and paid \$1,119,299.77 from those billings to Dr. Burk's physical therapy offices.

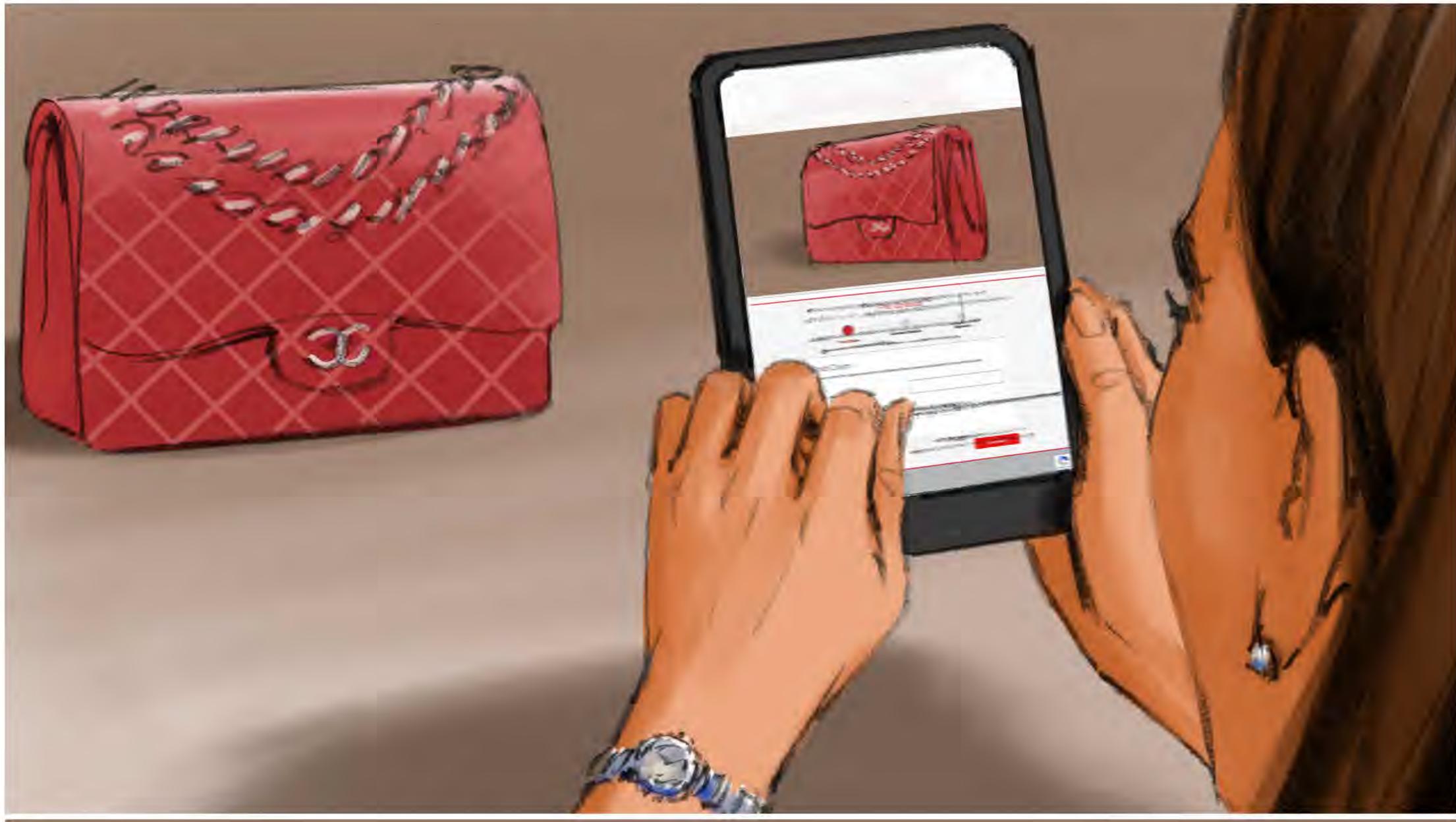


FIFTH CASE

THEFT BY DECEPTION

PHILADELPHIA, PA

On October 2, 2020, Jamisha H. Ryans of Philadelphia, Pennsylvania, pleaded guilty to insurance fraud, attempted theft by deception, and criminal use of a communication facility and was sentenced to three months of probation and ordered to pay \$2,629 in court costs. On December 2, 2019, **Office of Attorney General** special agents arrested Ryans and charged her with three counts each of insurance fraud, attempted theft by deception, and criminal use of a communication facility. According to the criminal complaint, she had filed a series of fraudulent claims with **Allstate**, **Travelers**, and **USAA** insurance companies between February 4, 2017, and September 20, 2017.



The complaint stated that, on January 25, 2017, Ryans obtained a 12-month renter's policy from Allstate Insurance. On February 4, 2017, she allegedly reported to the insurer that someone stole her purse, which contained a Rolex watch and expensive diamond stud earrings. The complaint stated that Ryans initially told Allstate that she was mugged outside a Philadelphia nightclub, then subsequently claimed that the theft occurred while she was inside the club. Allstate investigated the claim and reportedly found that Ryans had filed a theft claim with Travelers one month earlier, which Travelers had paid. According to the complaint, she reported to both insurers that her Rolex watch had been among the items stolen. The investigation also reportedly revealed that she had submitted the same Neiman Marcus purchase receipt to both Allstate and Travelers in support of her claims. Allstate denied Ryans' claim on February 9, 2017.



Later that day, she filed a second claim under her still-valid policy with Travelers. As with the Allstate claim, she asserted to Travelers that her property was stolen while she attended a nightclub on February 4. The complaint stated that Ryans submitted photos of a yellow Légo Chanel bag in support of her claim to Travelers. The insurer denied the claim after an investigation revealed that she had allegedly submitted the same photos of the bag in support of her prior claim to Allstate.

According to the criminal complaint, Ryans subsequently obtained personal property insurance from USAA Insurance, then submitted a claim for the loss of items, which included a pair of diamond stud earrings and a Chanel purse. Investigators determined that she had included the same pair of earrings in her prior claims to both Allstate and Travelers. The complaint further stated that she had provided USAA with a receipt for a Chanel bag that she had previously returned to the store on the date of purchase. USAA denied Ryans' claim.

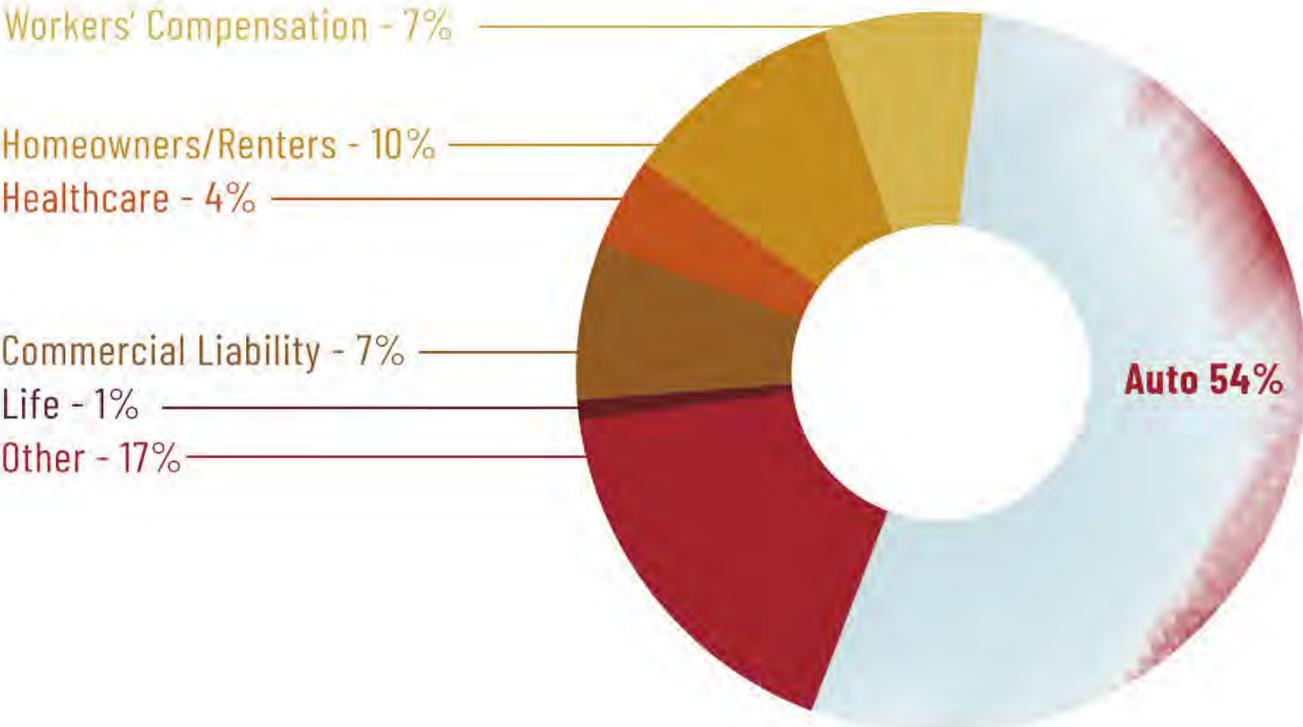
2020 STATISTICS

	2016	2017	2018	2019	2020
FRAUD REFERRALS	2,880	3,719	3,978	4,115	3,841
ARRESTS	490	426	467	427	338
CONVICTIONS	216	192	200	165	256
COURT-ORDERED RESTITUTION*	\$2,622	\$1,933	\$5,614	\$11,002	\$2,200

(*in thousands)

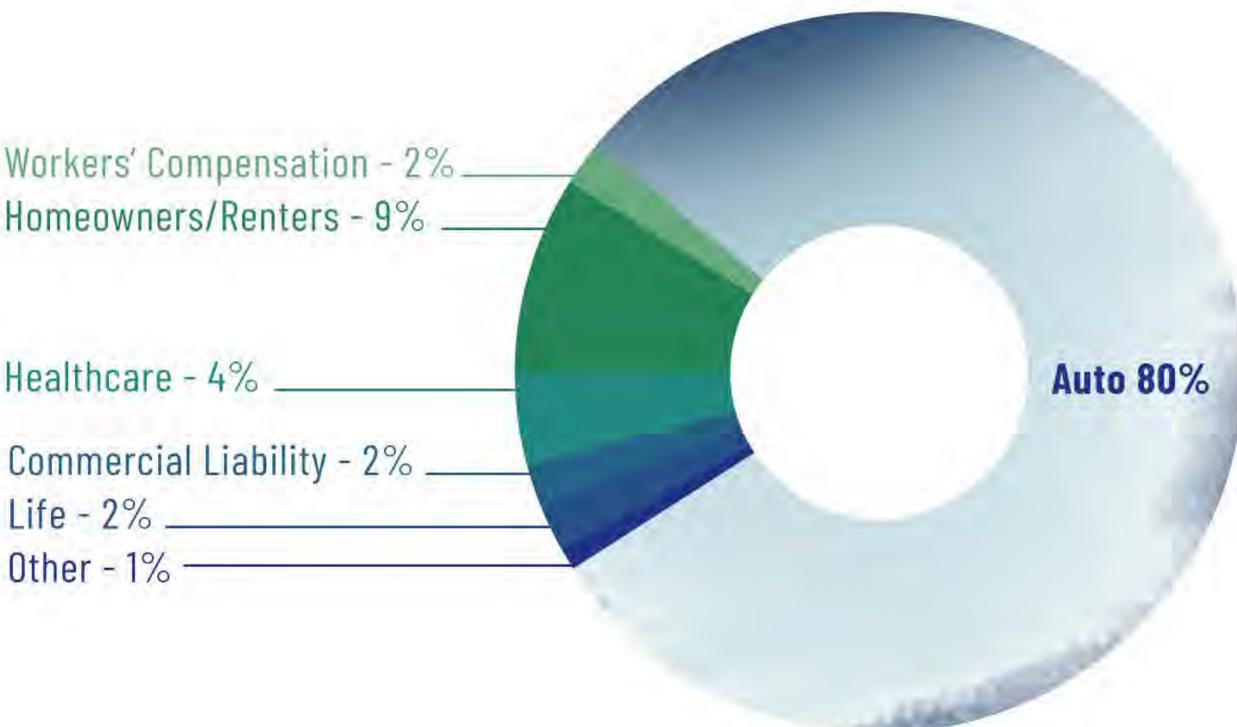
2020 TOTAL FRAUD REFERRALS

3,841 Total Fraud Referrals



2020 TOTAL FRAUD ARRESTS

338 Total Fraud Arrests



IFPA GRANTEES

The IFPA fights fraud by supporting law enforcement personnel who aggressively investigate and prosecute insurance fraud criminals. While the anti-fraud efforts of many other states are centralized in a single agency, Pennsylvania has a decentralized program. This enables insurers and consumers as victims an increased access to law enforcement. In addition to 11 insurance fraud units, funding is also provided to one agency for arson investigation.

From the \$22.7 million Fiscal Year 2019 - 2020 funds, a total of \$14,698,593 in grants was extended to the following agencies for personnel, training, equipment, and expenses:

Pennsylvania Office of Attorney General Insurance Fraud Section

- Grant amount: \$8,808,083
- Grantee since 1995
- Phone: (717) 787-0272

Philadelphia District Attorney's Office Insurance Fraud Unit

- Grant amount: \$3,075,000
- Grantee since 1995
- Phone: (215) 686-8723

Allegheny County District Attorney's Office

- Grant amount: \$322,507
- Grantee since 1997
- Phone: (412) 461-2328

Allegheny County Police Department

- Grant amount: \$291,836
- Grantee since 1997
- Phone: (412) 473-1254

Bucks County District Attorney's Office

- Grant amount: \$308,919
- Grantee since 2015
- Phone: (215) 348-6344

Cumberland County District Attorney's Office

- Grant amount: \$247,424
- Grantee since 1997
- Phone: (717) 240-7764

Delaware County District Attorney's Office Criminal Investigation Division

- Grant amount: \$504,509
- Grantee since 2004
- Phone: (610) 891-4700

Erie Bureau of Police

- Grant amount: \$139,115
- Grantee since 2004
- Phone: (814) 870-1258

Lehigh County Insurance Fraud Task Force

- Grant amount: \$395,000
- Grantee since 1996
- Phone: (610) 264-8758

Northeastern Pennsylvania Regional Task Force

- Grant amount: \$345,000
- Grantee since 1996
- Phone: (570) 963-5177

Pennsylvania State Police Fire Marshal Division Arson Grant

- Grant amount: \$150,000
- Grantee since 1997
- Phone: (717) 346-4597

York County District Attorney's Office

- Grant amount: \$111,200
- Grantee since 2004
- Phone: (717) 771-9600

FINANCIAL HIGHLIGHTS

The IFPA operates on a fiscal year basis that runs from July 1 through the following June 30th. The IFPA is annually audited by an outside independent audit firm.

Fiscal year July 1, 2019-June 30, 2020

TREASURY ACCOUNT

Assessments \$15,403,247.00

Interest Earned \$205,381.00

Fines and Penalties \$131,478.00

Miscellaneous \$0.00

Total Revenue \$15,740,106.00

Balance carried over from previous year \$6,941,579.00

Total Funds Available \$22,681,685.00

Grants Paid (\$13,170,545.00)

Public Relations (\$851,376.00)

Training (\$7,050.00)

Operating Expenses (\$97,654.00)

Operating Account Transferred (\$521,236.00)

Balance in Treasury Account \$8,033,824.00

(to be applied to future grants)

OPERATING ACCOUNT

Beginning Balance \$278,764.00

Funds Received from Treasury \$521,236.00

Total Funds Available \$800,000.00

Interest Earned \$6.00

Miscellaneous Income \$0.00

Personnel Expenses (\$370,481.00)

Operating Expenses (\$172,848.00)

Capital Asset Expenses (\$25,000.00)

Total Operating Expenses (\$568,329.00)

Balance in Operating Account \$231,677.00

(to be carried over for next year's operating expenses)

BOARD OF DIRECTORS



CHRISTOPHER SLOAN

Mr. Sloan serves as **chairman** of the IFPA Board of Directors. He has been a member since 2015, with expertise in insurance fraud investigations. He is the corporate Special Investigative Unit Coordinator for PMA Companies, working to deter, detect, and report insurance fraud. Mr. Sloan is a Certified Insurance Fraud Investigator and a board member of the Greater Pittsburgh Chapter of the International Association of Special Investigation Units (IASIU).



CHRISTOPHER E. DEERY

Mr. Deery joined the IFPA Board of Directors in 2018 and currently serves as **secretary**. He has spent the last 15 years in various investigative roles with Independence Blue Cross and currently serves as the director of corporate and financial investigations. Prior to joining Independence, Mr. Deery spent four years on active duty in the United States Army, achieving the rank of captain. He is a graduate of Lehigh University (B.S. Accounting '01), and Drexel University (MBA '08) and is a Certified Fraud Examiner and an Accredited Healthcare Fraud Investigator.



DIANE L. SVEC

Ms. Svec serves as **treasurer**, having joined the IFPA Board of Directors in 2018, with expertise in Pennsylvania's workers' compensation. She is an ISS Manager within the Special Investigations Dept. of Erie Insurance Group, overseeing Pennsylvania, Maryland, and West Virginia. She has more than 33 years of insurance experience, 19 of which involve property, casualty, commercial, life, and workers' compensation investigations. She is an active member of both, past President of Greater Pittsburgh IASIU Chapter, along with past Vice President of both the Greater Pittsburgh and W. Virginia IASIU Chapters.



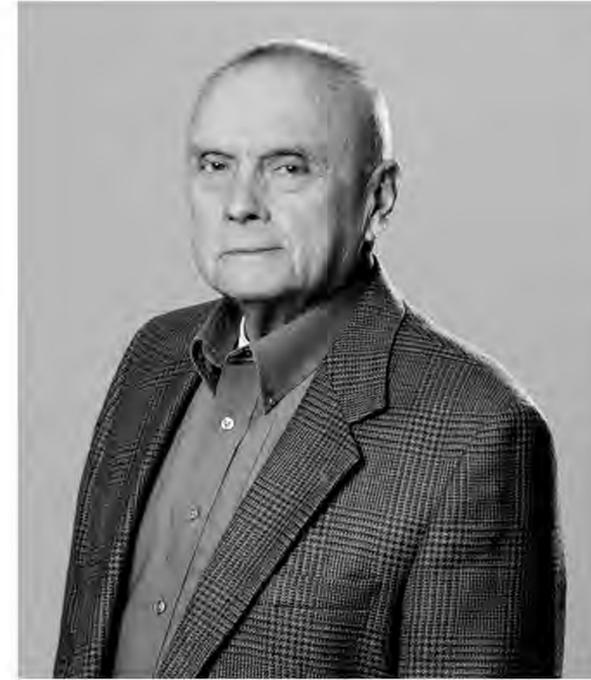
ANDREA FURY

Ms. Fury joined the IFPA Board of Directors in 2019, with expertise in homeowner and auto claims investigations. Currently an investigator with State Farm Fire and Casualty Company, she has held positions in claims and investigations for the past 24 years. She is the President of the Delaware Valley Chapter of the IASIU and a graduate of Widener University.



JOHN KITZINGER

Mr. Kitzinger joined the IFPA Board of Directors in 2020, with more than 30 years of experience in violent crime/gangs, organized crime, foreign counterintelligence, and counterterrorism investigations. He serves as the First Deputy Chief of Criminal Investigations for the Pennsylvania Office of Attorney General. Formerly, Mr. Kitzinger worked for 22 years with the Federal Bureau of Investigation and seven years with the Philadelphia Police Department.



CHARLES G. WILKER

Mr. Wilker serves as consumer representative of the IFPA Board of Directors. He has been a member of the board since 2001 and previously served as chairman. Mr. Wilker retired from the Pennsylvania State Police in 1986. He then joined a large Pennsylvania based insurer as an investigator and later as a Supervisor, retiring in 2016. He is a founding member of the Greater Pittsburgh Chapter of IASIU and has served as President and Treasurer.



DAMON WOOD

Mr. Wood joined the IFPA Board of Directors in 2020. He is the Inspector in Charge of the Philadelphia Division of the United States Postal Inspection Service, managing 93 employees including Postal Inspectors, Postal Police Officers, Professional Technical employees, and support staff. Mr. Wood began his law enforcement career in 2002 as Postal Inspector in Richmond, Virginia. He is served in the Air National Guard/US Air Force, where he attained the rank of Staff Sergeant before being honorably discharged.

IFPA STAFF

Thomas A. Donahue III, Executive Director

Joan A. Dockery, Associate Executive Director

Christine E. Cassel, Grants Administrator

MISSION & RESOURCES

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